



**This is the weekly update for customers of Connecticut Water's Hebron Center,  
Mill at Stonecroft and Country Manor Water Systems**

This update is also posted to our website at [www.ctwater.com/hebroncenter](http://www.ctwater.com/hebroncenter).

There was a spike in water usage from Friday through Sunday of last week, which we believe is related to the Podunk Bluegrass Festival at the fairgrounds. The fairgrounds are not served by our water systems. However, officials estimate that it attracted a few thousand visitors and likely generated more activity in the community, including restaurants and retail.

The average daily usage over last weekend was nearly 70,000 gallons, which is more than one-third higher than the recent daily average. The system was able to meet the demand but there was a deep draw-down of the Hebron Center and Country Manor wells.

The mandatory outdoor watering ban remains in effect and is necessary to ensure there is adequate water for domestic use and public fire protection.

This week drilling began on three pilot wells. Once drilling is complete, in approximately two weeks, pump tests and water samples will be collected to assess the output of the wells and the quality of the water. It will take an additional period of time for those results to be evaluated.

We are in the process of securing access to other parcels of land near our water systems for additional pilot wells.

We want you to know that we are continuing to work on resolving the supply issues as quickly as possible.

If you have any questions or concerns, please contact our customer service staff at 1-800-286-5700 or e-mail us at [customerservice@ctwater.com](mailto:customerservice@ctwater.com).