

News Release

Eversource is Ready for the First Snowstorm of the Year *Company encourages customers to prepare*

BERLIN, Conn. (January 18, 2019) – With a powerful storm making its way across the country that is expected to bring snow, ice, sleet and freezing rain to Connecticut this weekend followed by frigid temperatures, Eversource is ready to address any storm-related power outages or damage to the electric system. The energy company has line workers, tree crews and support staff ready to respond and is encouraging customers to also prepare for the possibility of outages.

“We are closely monitoring weather conditions and planning accordingly so we have crews in position to respond and be there for our customers when they need us,” said Eversource Vice President of Electric System Operations Mike Hayhurst. “Given the extremely cold temperatures we’re expecting following the storm, it’s crucial for customers to take precautions and prepare in the event of power outages.”

Eversource recommends customers assemble or restock a storm kit with essential items, including pet food and medications, before a storm strikes. The energy company also offers the following tips on its website to help customers prepare for emergencies:

BEFORE A STORM	DURING A STORM	AFTER A STORM
<p>Build an emergency storm kit — Water, non-perishable food, first aid materials, prescriptions, flashlights, batteries and a battery-powered radio are some of the main staples that are critical to a storm kit.</p> <p>Charge up — Make sure all wireless communications devices are fully-charged in advance of severe weather and be sure to have a car charger available in case there's a long-duration power outage.</p>	<p>Stay connected to Eversource — Customers can get outage updates and learn key safety information by following the company at @EversourceCT on Twitter and www.facebook.com/EversourceCT.</p> <p>Sign up — Eversource storm text updates provide the latest information on restoration efforts in a particular service territory and even in a customer's specific hometown.</p>	<p>Stay alert — If you have to drive right after a storm, watch out for trees and downed wires in the roadway. Never drive across a downed power line. Treat all non-working traffic lights as stop signs and proceed cautiously at intersections.</p> <p>Power up slowly — Plug in/turn on your appliances one at a time to avoid a power surge.</p>

Eversource reminds customers to always stay clear of downed wires and to report them immediately to 9-1-1. Be sure to report any outage online at www.eversource.com, or by calling 800-286-2000. Customers who signed up for the company's [two-way texting](#) feature can send a text to report an outage and receive outage updates as they happen.

Additional preparedness tips can be found at the [Storm Preparedness section at Eversource.com](#).

Eversource (NYSE: ES) transmits and delivers electricity to 1.2 million customers in 149 cities and towns, provides natural gas to 232,000 customers in 73 communities, and supplies water to approximately 197,000 customers in 51 communities across Connecticut. Recognized as the top U.S. utility for its energy efficiency programs by the sustainability advocacy organization Ceres, Eversource harnesses the commitment of its more than 8,300 employees across three states to build a single, united company around the mission of safely delivering reliable energy and water with superior customer service. For more information, please visit our website (www.eversource.com) and follow us on Twitter ([@EversourceCT](https://twitter.com/EversourceCT)) and Facebook (facebook.com/EversourceCT). For more information on our water services, visit www.aquarionwater.com.