

# Emergency Briefing

## CONNECTICUT



Saturday, December 24, 2022, at 11:00 a.m.

### Town-by-Town Restoration Times Released

Operational Status: **EMERGENCY**

Emergency Event Level: 4

#### OVERVIEW & FORECAST

- A town-by-town ETR list is now available at [Eversource.com](http://Eversource.com). The last town restoration is estimated to be substantially complete by Sunday, December 25 at 8 a.m. Substantially complete means 99% of customers impacted by the storm event have power.
- 56 towns are substantially complete and many additional towns will be restored prior to the published ETRs.
- Since Friday morning, Eversource has restored more than 173,000 customers despite freezing temperatures and continued gusty winds.
- Overnight, crews worked in the dark and bitterly cold temperatures to safely restore more than 26,000 customers. More than 30,000 customers are still without power due to the storm across the state.
- The outages continue to be small and localized, making restoration efforts particularly difficult for our crews, combined with the added challenge of frigid temperatures.
- We have cleared more than 400 blocked roads across the state and continue to work closely with communities and public safety officials to respond to fire and police safety (FPS) priority 1 and 2 blocked roads and to restore critical facilities.
- Community liaisons and public safety specialists are assigned to each community and are working in partnership with town officials.

#### RESOURCE PLANNING

- Hundreds of external electric crews have already been secured to assist restoration. See the chart below for details. The total counts are fluid and subject to change.
- This wide-ranging event, impacting multiple states across the U.S., continues to constrain the number of additional crews Eversource can source.

PERSONNEL AVAILABLE FOR SATURDAY, DECEMBER 24, 2022*			
Distribution Line Crews Total	592	Eversource Crews	60
		Contractor Crews	532
Transmission Crews Total	2	Eversource Crews	2
		Contractor Crews	0
Service Crews	74		
RSO Trouble Shooters	85		
Substation Electricians	64		
Tree Crews	313		
Damage Assessors	222		
Wire Guards	343		
<b>*Counts may change for Sunday, 12/25/22.</b>			

- The following damage has been assessed across the electric system:

68 broken poles	230 downed spans of wire
256 trees to be removed	365 blocked roads

5 damaged transformers	
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## **GAS OPERATIONS**

- Gas Operations Emergency Plan (ERP): Level 5
- There have been no significant storm-related impacts to the Gas Distribution System.
- Crews cleared all water from underground gas infrastructure and are monitoring system stability through the cold temperatures.
- Staffing has been increased through Dec 26.
- Gas Operations will be conducting a second round of leak surveys to identify any system impacts from deep freeze overnight.
- Gas Operations is currently assisting electric restoration efforts.

## **COMMUNICATIONS**

- Regulatory Affairs continues to provide regular updates to state regulators.
- Eversource Community Liaisons continue to provide restoration updates to our towns as we reach this stage of the restoration.
- The social media team has posted restoration pictures of crews working in the dark overnight to restore customers and will also be posting a link to the town level ETRs.
- Strategic Communications and Customer Group are sending a message to customers with a link to the town-level restoration times on Eversource.com.
- The home page of Eversource.com is displaying safety and restoration information and being updated regularly.

## **APPROVED BY:**

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